

Supporting People Can Help Deliver These LAA Improvement Targets

Priority	National Indicators (*) & Local Indicators	Impact of Supporting People Grant
A Thriving, Cleaner, Greener Borough		
Maintaining a vibrant economy	<p>*NI 163 - Proportion of the population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher</p> <p>*NI 164 – Proportion of population aged 19-64 for males and 19-59 for females qualified to at least level 3 or higher</p>	<ul style="list-style-type: none"> • Vulnerable service users are supported to achieve outcomes that include taking up employment/ widening their range of life skills/entering into further education and achieving academic qualifications. • Settled living in housing related support services gives vulnerable people greater opportunities to engage fully with support.
Maintaining a vibrant economy	<p>*NI 180 – Changes in Housing Benefit/Council Tax Benefit entitlements within the year</p> <p>*NI 181 – Time taken to process Housing Benefit/Council Tax Benefit new claims and change events</p>	<ul style="list-style-type: none"> • To receive their support service free Supporting People service users have to be in receipt of Housing Benefit. By alerting Housing Benefits as soon as changes are notified to the Supporting People team helps to improve the turn around time for Housing Benefits staff to action new claims or changes to existing ones.

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Increasing the supply of affordable housing	*NI155 - Number of affordable homes delivered	<ul style="list-style-type: none"> • The number of homeless people is likely to increase due to the current economic climate and these services are funded by Supporting People • By contributing to the local needs assessment information Supporting People can help increase the number of affordable homes in the Borough
Promoting sustainable lifestyles and behaviours	*NI186 – Per capita CO2 emissions in the LA area	<ul style="list-style-type: none"> • Supporting People supports the Borough's commitment to sustainability as support workers promote sustainable lifestyles with vulnerable people • The Supporting People funded service Repair with Care promotes sustainable measures during improvements to service users' accommodation
Promoting sustainable lifestyles and behaviours	*NI188 – Adapting to climate change *NI177 - Local bus passenger journeys originating in the authority area	<ul style="list-style-type: none"> • The Supporting People team alert providers regarding extremes of temperature notifications. This enables vulnerable people to be supported to take steps to mitigate the effects of these changes. • Support workers assist their service users to use the local bus services for their journeys across the Borough to help maintain their independence
Safer and Stronger Communities		

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<p>Tackling all drug misuse and related crime in particular acquisitive crimes such as Theft from Vehicles and Burglary in a Dwelling</p>	<p>*NI 16 - Serious acquisitive crime rate</p> <p>*NI 38 – Drug related (Class A) Offending rate.</p> <p>*NI 40 – Drug users in effective treatment</p> <p>*NI 30 – Re-offending rate of prolific and priority offenders</p>	<ul style="list-style-type: none"> • Supporting People services for young people and the homeless can offer a settled period of accommodation with support that is so vital for people with drug and alcohol problems to help them engage in treatment programmes. Help with move on accommodation is also provided by these services. • Many ex-offenders have mental health problems. The floating support services for people with mental health problems can target this client group.
<p>Tackling all alcohol misuse related crime and incidents in particular criminal damage, violent crime, and accidental fires by using a wide approach that also seeks to prevent misuse of alcohol</p>	<p>*NI 39 Alcohol-harm related hospital admission rates</p>	<ul style="list-style-type: none"> • By providing settled supported housing for people with alcohol problems these vulnerable people will be able to engage with the treatments that they need to get well and stop exhibiting such anti-social behaviour.

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<p>Restoring confidence in communities by communicating success, tackling low-level crime by enforcement, tackling anti-social behaviour, and by improving feedback to communities.</p>	<p>*NI 21 – Dealing with local concerns about anti-social behaviour and crime by the local council and police</p> <p>*NI 4 - % of people who feel they can influence decisions in their locality</p> <p>*NI 7 - Environment for a thriving third sector</p>	<ul style="list-style-type: none"> • By offering decent accommodation with support Supporting People can help ex-offenders to not re-offend and so help with the delivery of this target of Improving the local Image. • By responding to enquiries about Supporting People services from neighbours of the services or members of the public generally will demonstrate that local people are able to influence decision making In their locality. • The involvement of voluntary sector organisations within the delivery of the Supporting People programme is key to a successful inclusive approach
<p>Supporting Children & Young People</p>		
<p>Develop comprehensive mental health services to support children and young people's mental health and well-being</p>	<p>*NI 51: Effectiveness of child and adolescent mental health (CAMHS) services</p>	<ul style="list-style-type: none"> • The Supporting People floating support service for people with mental health problems includes young people as one of its three priority areas. In addition the two young people at risk supported housing services in the Borough have an age range of 16 – 25.
<p>Healthier Communities</p>		
<p>Tackling Inequalities and exclusion</p>	<p>*NI 146 – Adults with a learning disability in employment (yr 3 target set linked to current LAA which was set locally at circa 40 for LD = approx 12.34%)</p>	<ul style="list-style-type: none"> • Supporting People services for people with learning disabilities provides help in seeking employment and sustaining the employment once achieved

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Promoting healthy lifestyles	NI 137 – Healthy life expectancy at age 65 *NI 8 – Adult participation in sport	<ul style="list-style-type: none"> • Supporting People contracts include the requirement to encourage service users to have a Health Action Plan and support plans identify this as an outcome if the service user wishes – ongoing support can therefore be adapted to include the achievement of this • Sports and leisure activities can help people remain healthy and also help to integrate vulnerable people into the community – Supporting People services can help people have the confidence to join in
Improve the lives of older people and vulnerable adults	*NI 119 – Self reported measure of people’s overall health and well-being *NI 128 – User reported measure of respect and dignity in their treatment	<ul style="list-style-type: none"> • Supporting People services for older people include sheltered services and floating support. By encouraging older people to stay active and remain as independent as possible will help improve their health and well-being. • By treating older people with the respect and dignity they deserve the Supporting People team have had a good response to the service user consultation regarding re-modelling of older peoples services. Capacity released will provide a service to support people living within the community.